



Please fill in the information below and submit with application documents by EMAIL / FAX / POST within one month from date of damage
 請填寫以下資料並連同有關申請文件於手機損毀一個月內以電郵、傳真或郵寄提交

Information Required: 補貼申請資料

Name 姓名	Phone Model 手機型號		
HKID Card No. 香港身份證號碼	iPhone XS	iPhone XS Max	iPhone XR
Email 電郵地址	<input type="checkbox"/> 64GB	<input type="checkbox"/> 64GB	<input type="checkbox"/> 64GB
Club SIM Mobile No. Club SIM 電話號碼	<input type="checkbox"/> 258GB	<input type="checkbox"/> 258GB	<input type="checkbox"/> 128GB
Contact Tel No. 聯絡電話號碼	<input type="checkbox"/> 512GB	<input type="checkbox"/> 512GB	<input type="checkbox"/> 258GB
IMEI No. 機身編碼 (15 digit number / 15 位數字)			

Date of Damage 損毀日期

Is this damage caused by an accident? 是次損毀是否因意外引致? Yes 是 No 不是

If "YES", Please describe how the accident happened. 如"是", 請列明意外如何發生。

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If "YES", Please choose type of Damage 如"是"請選擇損毀類型

Broken Screen 顯示屏爆裂

Water/Liquid Damage 入水或液體損毀

Drop/Crush Damage 摔跌損毀 Please describe damage 請說明損毀情況

Others 其他損毀 Please describe damage 請說明損毀情況

Is there any insurance (e.g. travel or household) or any other source of recovery (warranty or protection plan) for the damaged phone?
 損毀手機是否有其他保險或補償的途徑 (例如: 家居或旅遊保險, 其他保修計劃等)? Yes 有 No 沒有

If "YES", please state company, amount and types of recovery. 若有, 請提供公司名稱、金額及保障內容。

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Documents Required: 補貼申請所需的文件

1. Genius Bar Work Authorization from APPLE STORE
由 APPLE STORE 發出的檢查站-工作授權
2. Service Confirmation from APPLE STORE
由 APPLE STORE 發出的服務確認
3. Repair Receipt from APPLE STORE
由 APPLE STORE 發出的維修單據
4. Sales Memo or Delivery Note from a designated retailer with IMEI Number clearly shown
指定零售商發出的銷售單或送貨單(必須清楚列明機身編碼)
5. Copy of Hong Kong Identity Card
香港身份證副本

The undersigned hereby declares that to the best of my knowledge and belief, the statements in this application are true and complete. The undersigned also authorizes HKT Financial Services (IA) Ltd to pass the relevant and necessary information on to any third party for the purpose of processing this reimbursement request. 本補貼申請表簽署人謹此聲明, 就我等所知所信, 以上陳述絕無虛假和隱瞞。本人亦授權 HKT Financial Services (IA) Ltd 將有關及必須的資料轉交任何第三方以作處理本補貼申請之用途。

Signed by Customer 客戶簽署	Date 日期 <input style="width: 20px;" type="text"/> / <input style="width: 20px;" type="text"/> / <input style="width: 20px;" type="text"/>
	DD/MM/YYYY

For Office Use Only :	Ref. No. UAD		
Received Date :	Approval Amount :	Prepared by :	Reviewed by :